



24 March 2010

Whom it may concern,

Graffiti Auditing, GRIP database & Tripwire monitoring system

The Ingalara team has been engaged by Cardinia Shire Council since early 2008 to conduct yearly independent Shire-wide Graffiti & Anti-Social Behaviour Audits.

Our Shire covers a large geographical location of 1,280 square kilometres of land and is situated 50 kilometers south-east of Melbourne. With a population of more than 60,000, we are one of the fastest growing Victorian municipalities.

Prior to our involvement with Ingalara, we had never had an independent Graffiti & Anti-Social Behaviour Audit conducted before and could only speculate as to the exact damage and overall condition in many parts of the Shire. After carrying out reference checks and reviewing previous works completed by Ingalara for other Councils, we were happy to engage this company.

The initial works completed and the delivery of information far surpassed anything we anticipated. David's team completed the audit and full data entry of all incidents in just over 3 weeks. The data from the audit was uploaded to the GRIP database and shared with internal and external stakeholders, such as local and adjoining Victoria Police Service Areas.

Our position is now much clearer in the future direction of how best to manage, abate and maintain a clean Shire through a combination of recommendations offered by David and that of our existing Graffiti Policy. Due to a series of activities adopted by the Cardinia Shire Graffiti Reference Group there has been a significant reduction in graffiti over the past two years. Our local Police are fully equipped with offender profiles and tag associations provided by David's team. The Shire continues to actively add to the GRIP database and maintain an ongoing understanding of the true extent of graffiti in our municipality.

The Tripwire monitoring system also forms part of the Shire's commitment to apprehending our worst graffiti offenders and David's team has been more than helpful in reviewing potential sites and deploying our units at hot spot areas. The devices have provided Council with intelligence we would not otherwise have and provided local police with advice in 'real time' of offences occurring at hot spot areas.

David has been responsive to our needs and patient with the processes that we have to undertake as a local council.

Should you wish to discuss the details of our audit or the works of David's team please feel free to contact me directly.

Yours sincerely

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Community Safety Officer

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